

CASE STUDY



FINANCE PROCESS EXCELLENCE

For a Communication & Tech Company

ABOUT THE CLIENT



A global enterprise with offices in 10 locations across the world and a pioneer in the research impact and technology solutions space, Our client provides AI products and solutions for scientific editing and publication support, medical writing, translation, English education, publishing, business and media transcription

BUSINESS CHALLENGE



With Offices across the globe and non-integrated accounting applications, our client faced

- · Stressful and time-consuming month end close process,
- Delayed invoice processing and duplicate payments affecting credibility
- · Low visibility across spends and Inaccurate provisioning

Challenges

> 70% Non PO Based invoice processing

Incomplete Supplier Master No defined TAT for PO to invoice pay-out process

Mannual data points across invoices adding to data capture complexities

Multiple levels of approvals adding to delays

Ineffective budgetary controls

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FINANCE

TRANSACTIONAL EXCELLENCE

APPROACH

AS-IS Define Monitoring Define Identify Actionable and Process GOALS Change Areas Improvement dashboards Mapping

Define GOALS



- Identify the specific quantified GOALS of problem statement that turn into deliverables
- **Alignment of GOALS** with the process owners

AS-IS Process Mapping



- Review of historical data to corroborate perception of management with reality
- Review of data robustness & underlying process
- Pictorial process mapping with gaps

Change Areas



- Presenting to management the reality vs expected process
- Charting out areas that require improvements
- Aligning with process owners on change areas

Improvement



Actionable

- Step by Step detailing of actionable for each agreed change area
- Each actionable clearly states responsibility, TAT and dependencies, if any
- Mapping of GOALS addressed through each actionable

Dashboards



- Create Dashboard for the management that highlight progress of transaction excellence
- Develop consolidated action tracker with clear responsibility, proposed completion dates, order of completion.

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BUSINESS IMPACT & VALUE CREATION





- Finance dashboard to monitor progress
- Streamline month close process by grouping the activities into "Start early", "Require strengthening", "Continue AS-IS"
- Chart of month close activities with source/ timelines/ responsibility ensuring 4th day closure
- Design supplier catalogue, Payment File generation for all entities & Change in Payment Scheduling
- Elimination of redundant activities in PO-Invoice process and Optimised team's bandwidth

ABOUT US

Headquartered in Gurgaon, Valueonshore Advisors is a specialized professional service firm managed by the Big 4 alumni and industry executives. Our portfolio includes multi-billion-dollar companies, mid-cap public, and pre-IPO companies that range from late stage to early stage. We are a trusted, preferred partner for various multinational and Indian clients who engage us for our functional expertise, industry knowledge, and for our objective solutions for complex problems.

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